

State of the City

Fiscal Year 2018~2019

where community matters















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Presented by Oscar N. Harris, Mayor Steven Neuschafer, City Manager

Dunn City Council



Mayor Oscar N. Harris



Ward 1 Eli Frank "Buddy" Maness III



Ward 2 Dr. Gwen McNeill



Ward 3 Frank McLean



Ward 4 Billy N. Tart



Ward 5 Charles "Chuck" Turnage



Ward 6 Dr. David L. Bradham



Communications/Public Relations

Citizens are encouraged to contact the City with any questions or needs and to stay informed through a communication outlet of their choice. City staff strives to keep needed information on the City's website, and residents can follow the City on the social media platform of their choice. Of course, phone calls or inperson visits are always welcome. The City of Dunn strives to be available for its residents.

- Website—www.dunn-nc.org
- Location—401 E Broad Street, Dunn NC
- Mailing—PO Box 1065, Dunn NC 28335
- Telephone—910-230-3500
- Social Media—@thecityofdunn







In March, the City contracted to expand its communications efforts. A position has been incorporated into the FY2019-2020 Budget and the City is currently seeking a new Communications Coordinator to fill the position.

- > City of Dunn Government Channel 7—video presentations of City Council meetings, information resource for residents of Dunn
- > Increased Social Media presence—Facebook, Instagram and Twitter
- > Coming in 2019—new City of Dunn website
- > Better promotion of City events and Updates of Critical Information

Special Recognitions

The Mayor issued 16 proclamations recognizing individuals, special events or occasions and 10 special presentations were made during City Council meetings, including:

- Recognition of Dunn's Dixie Softball Angels (10 and under), World Series Champions—September 2018
- Celebrating a Lifetime of service for William P. "Billy" Barfield-December 2018
- Special Recognition of Freddie Williford—March 2019

Special Events

- ➤ Veterans Experience Action Clinic—July 25~27, 2018
- > Cycle North Carolina—October 4, 2018
- > Hosted informational luncheon with Dunn United Ministerial Association, Dunn Area Chamber of Commerce and area Non-Profit organizations to increase knowledge of resources available to area residents—January 9, 2019
- Mayor's Prayer Breakfast and Triton's Leaders of Tomorrow—May 2, 2019
- > Groundbreaking for Community Revitalization Program in the Dunn Enrichment Center area— May 23, 2019



FINANCE

Finance Director—Jim Roberts.

The Finance team will continue to work towards excellence in Financial Reporting.

Fund Balance for City continues to Increase:

Fiscal Year	Fund Balance	Percent of Expenditures
2014	\$ 3,541,226	28.5%
2015	\$ 3,572,257	29.0%
2016	\$ 3,671,268	27.1%
2017	\$ 3,984,265	27.6%
2018	\$ 4,707,108	30.0%
2019 (estimated)	\$ 5,300,000	30.0%

Property Valuation

- Harnett County will begin Revaluation of Property, including the City of Dunn, in 2019.
- Current Tax Rate for the City is 50 cents per \$100 valuation. It has not changed since 2013.
- \$4,384,600 in Property Tax Revenue for FY 2019-2020 is expected.
- Property Tax Collection Rate Comparisons:

Fiscal Year	•	Current Tax Collections	Percent of Taxes Collected
2008	\$ 3,228,085	\$ 3,214,527	99.27%
2012	\$ 3,572,022	\$ 3,564,878	99.80%
2015	\$ 3,784,094	\$ 3,777,283	99.82%
2018	\$ 4,218,206	\$ 4,206,194	99.72%
2019	\$ 4,220,972	\$ 4,195,927	99.41%

General Fund Revenue Budget 2019-2020

• Total Revenues—Projected at \$11,597,100

• Ad Valorem Taxes—38%: \$4,384,600

• Local Options Sales Tax—19%: \$2,212,000

• Grants—2%: \$184,500

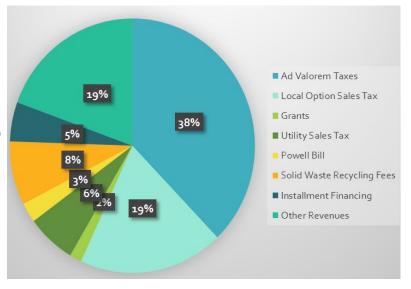
• Utility Sales Tax Collections—6%: \$747,000

• Powell Bill—3%: \$295,000

• Solid Waste Recycling Fees—8%: 938,000

• Installment Financing—5%: \$580,000

• Other Revenues—19%: \$2,256,000



General Fund Revenue Expenditures for 2019-2020

- Total Expenses—Projected at \$11,597,100
- General Government—25%: \$2,877,100
- Debt Service—7%: \$781,500
- Sanitation—6%: 753,000
- Public Safety—30%: \$3,498,500
- Public Works and Streets—22%: \$2,523,400
- Recreation and Library—10%: \$1,163,600

Water and Sewer Fund Budget

Collections are projected at \$6,207,200 with 50% from Water and 40% from Sewer Revenues.

Water and Sewer Distribution and Collection Costs make up 25% of the Budget, with Water Treatment and Sewer Treatment Cost estimated at 21% each. Cost for Administration and Finance makes up 19% of the Budget while the rest is used for Debt Service.

Public Vorks/Streets 22% Recreation & General Government 25% Debt Service 7% Sanitation 69%

Dunn Enrichment Neighborhood Area Community Development Block Grant (CDBG)

Dunn Community Development Corporation (DCDC)

Phase 1—The City Council adopted the Northeast Dunn Community Revitalization Plan on 11/08/2011. This Plan identified housing needs that included: the adaptive reuse of the Harnett Training School Campus for affordable housing; increasing the supply of affordable housing; rehabilitation of existing housing stock;

infill housing; and additional affordable housing for seniors.

Phase 2—The City, through the DCDC and the Police Department, has spearheaded the transformation of the Harnett Training School Campus into the Dunn Enrichment Center to provide community affordable rental housing, education/training (Central Carolina Community College), recreational (PAL), and social/health opportunities (Dunn Senior Center). Funding for this transformation was provided through the use of \$500,000 CDBG assistance, \$2,875,000 City funds and \$6,101,879 tax credits financing.

Phase 3—The City's \$574,000 CDBG Northeast Dunn

Neighborhood Revitalization Project Grant will rehabilitate 18 owner occupied houses, demolish 8 vacant dilapidated houses and clear/level 1 overgrown lot in the Northeast Dunn Neighborhood. The housing rehabilitation project began in August 2019 and will be completed within 18 to 24 months.

Future Objectives

Identify additional neighborhoods and/or scattered site low-to-moderate owner occupied housing to proceed with additional CDBG Neighborhood Revitalization Program grants.

Planning and Inspections Department

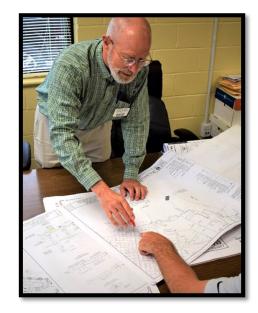
Planning Director—George Adler

Planning Responsibilities

- Enforce Zoning and Sign Ordinances
- Permit Development and Site Plans
- Permit Signage
- Conduct Future Planning

FY 2018~2019

Permit Type	Number	Fees
Development Permits	40	\$2,050
Sign Permits	33	\$2,518



Chief Building Inspector—Steven King

Inspections Responsibilities

- **Enforce City Ordinances**
- Permit and Inspect Construction
- Enforce Minimum Housing Standards
- Enforce Commercial Maintenance Code

FY 2018~2019

Permit Type	Number	Valuation	Average
Commercial	53	\$3,382,229	\$63,816
Residential	98	\$2,899,609	\$29,588
Total	151	\$6,281,838	



Code Enforcement

Туре	Number cited FY 2018-2019
Junk vehicles	123 cited; 29 towed
Weedy lots	243 cited; 137 lots cut by City
Overgrowth	26 cited; 2 cleaned by City
Junk & Debris	61 cited; 6 cleaned by City
Minimum housing	39 inspections; 5 demos



Downtown Development

Downtown Dunn Development Corporation

Dunn is a downtown associate community with the North Carolina Main Street Program administered by the NC Department of Rural Planning. Since being selected in 2017:

- √ Community Visioning Meeting was held —December 2018
- √ Committees have been formed to: identify downtown economic drivers; preserve historic architecture; work closely with downtowns throughout the State; and bring renewed interest and investment in downtown Dunn.
- \checkmark The number of downtown businesses has increased year over year.

Next Steps to Main Street

- > Increase downtown activity
- Support and grow businesses
- > Increase community involvement

Dunn is on track to becoming a Main Street community in 2020, which correlates with the 40th Anniversary of the Main Street program.



Dunn Public Library

Librarian—Mike Williams

- Total holdings are 45,179, which includes books, magazines, DVDs, and audiobooks.
- In FY 2018-2019, there were 9,875 computer sessions on 10 public computers. Users printed 28,922 pages.
- There were 55,911 visits to the library during 2,284 public hours.
- The Library recently completed a successful six-week children's summer reading program with 42 events and 1,226 participants.
- During the fiscal year, the City of Dunn purchased 1,883 books, DVDs, and audiobooks.





Public Utilities - Water and Sewer

Public Utilities Director—Heather Adams

Statistics for FY 2018~2019

- > Cleaned 55,925 linear feet of sewer line
- ➤ Closed 2,133 water and sewer locate tickets
- Completed 717 work orders
- > Treated 1145.35 million gallons of wastewater at the Black River Wastewater Treatment Plant
- > Treated and pumped 1056.46 million gallons of drinking water from the A.B. Uzzle Water Treatment Plant

Water Asset Inventory and Assessment (AIA) Grant Update

Grant Amount: \$150,000

Purpose: Inventory and assess all the water system assets

Completed in April 2019

Results: New GIS map and database; updated hydraulic model; new asset management plan; and an updated capital improvement plan

Wastewater Asset Inventory and Assessment (AIA) Grant Update

Grant Amount: \$150,000

Purpose: Inventory and assess all the wastewater system assets

Schedule: Anticipated completion by Spring 2021

Advanced Metering Infrastructure Project

Project: Replacing approximately 4800 manual read meters with all new "smart" meters; the City purchased the Sensus AMI Flexnet system.

Concept: At the meter box, a small radio is connected to the water meter that records and transmits a reading on hourly intervals to a base station and collector at one of the City's water tanks. The collector stores all the information and sends batch uploads twice daily to the Sensus software applications located in the City Finance Office via cellular communication.

Purpose: Decrease labor and equipment costs and improve overall level of customer service

Schedule: The mass meter install process is complete and remaining technological work is projected to be completed by November 2019

E. Bay Street Water Project

Project: Replacement of approximately 645 linear feet of 12 inch water line

Completed in November 2018

Black River Wastewater Treatment Plant Aeration Upgrade

Project: Replacement of the failing aeration system at the Black River WWTP

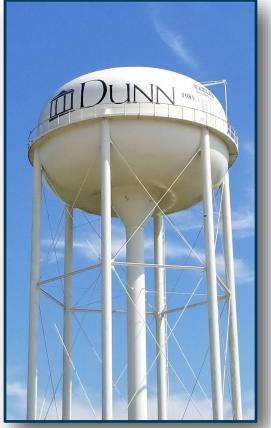
Schedule: Design phase is complete; the City has awarded a contract to Laughlin-Sutton Construction Co.

Funding: Clean Water State Revolving Fund (CWSRF)

A.B. Uzzle Water Treatment Plant Traveling Screen Upgrade

Project: Replacement of the raw water traveling screen

Completed in May 2019



Inflow & Infiltration Project Update

Project: Multi-phase inflow & infiltration project that extends over a 20 year period

Schedule: Phase I Preliminary Engineering Report (PER) is being prepared by Davis, Martin, Powell & Assoc.

Magnolia Avenue Water Line Replacement Project

The replacement of approximately 800 linear feet of 6-inch water line and associated appurtenances to begin at East Granville and extend north on Magnolia Avenue, connecting to an existing water line on East Wake.

Schedule: Design phase is complete with project on schedule to be completed by Spring 2020.

Orange Avenue Water Line and Sewer Line Replacement Project

Project: Replacement of 6 water services and 165 linear feet of gravity sewer on North Orange Avenue from West Granville to West Barrington Street

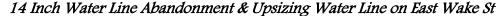
Schedule: Design phase is complete with project scheduled to be completed by the end of 2019

Hardee's Travel World Lift Station Project

Project: Construction of a sewer pump station and force main at Hardee's Travel World that will become part of the City's sewer system, replacing an existing private lift station and force main

Funding: This is a NC Department of Transportation design/build project associated with the I-95 Widening Project and will be completed at the expense of NC DOT.

Schedule: NC DOT expects to award contracts in September 2019



Project: To abandon remaining portion of 14-inch water line and replace with 6-inch and 8-inch pipe; and to upsize a 2-inch water line on East Wake to a 6-inch line in order to meet current design standards and to provide fire flow with the concurrent installation of fire hydrants

Funding: State Water Infrastructure Authority in the amount of \$875,750

Schedule: Project to be completed by Spring 2022



City of Dunn Senior Staff

Pictured Left to Right, Front: City Manager Steven Neuschafer, City Clerk Tammy Williams, Human Resources Director Anne Thompson, Assistant City Manager Mathew Boone, and Chief of Police Chuck West

Back: Public Works Director Vincent Washington, Chief Building Inspector Steven King, Public Utilities Director Heather Adams, Librarian Mike Williams, Parks and Recreation Director Brian McNeill, Planning Director George Adler, and Finance Director Jim Roberts



Public Works

Public Works Director—Vincent Washington

Street Resurfacing

The first phase of the street resurfacing project started on July 7, 2019.

Four streets were chosen for resurfacing based on criticality, availability of funds, and condition of subsurface utilities: West Broad Street, North Ellis Avenue, South Washington Street and Brunswick Drive.

The project also included replacing city sidewalks, curbing, handicap ramps and storm drains.

Pending availability of funds, the City plans to select streets every two years to resurface.





Repairs

Public Works repaired 535 potholes and 190 cuts due to utility work.

Storm Water Project

Public Works is cleaning one of the main storm water arteries that flows through Dunn. Crews started on Friendly Road and will finish along Pope Road. 116 storm drains have been cleaned.

Hurricane Florence

All storm debris was removed by Public Works and private contractor. During the storm and over a 4-day period, approximately 851 labor hours were logged to keep roads safe and passable. All requests for hurricane damage and debris removal have been submitted to FEMA for approval.

Cemetery Department

- > 343 open/closing work orders were completed in the Mobile311 system
- ➤ I-95 Project—Assisted with transferring of 45 graves from the Tew Family Cemetery to Greenwood Cemetery and Memorial Cemetery.



Parks and Recreation

Parks and Recreation Director—Brian McNeill

The Parks and Recreation Department continuously seeks public input to expand its activities and events to meet the community's wishes. With viable youth and adult programs, the recreation department strives to make the lives of residents and non-residents more enjoyable.

Program Accomplishments/Events

- > Established Adult Volleyball and Pickle Ball Leagues
- > Dunn 12u Ponytails Softball All-Stars won North Carolina Dixie Softball state tournament and finished second in the World Series in Alexandria, Louisiana.
- > Dunn 12u Majors Baseball All-Stars won North Carolina Dixie Youth Baseball state tournament and finished third in the World Series in Lumberton, North Carolina.
- > Dunn 10u Angels Softball All-Stars won North Carolina Dixie Softball state tournament and traveled to Alexandria, Louisiana to bring home the World Series championship.
 - Second consecutive championship in 10u angels division for Dunn
- > NC Waste Reduction and Recycle Grant—target areas: downtown Dunn and parks and recreation facilities; Total cost: \$22,572 with Grant covering \$15,753.60
- > Hosted Veterans Experience Action Clinic
- > Hosted 20th Annual Cycle NC Mountain to Coast
- > Increased activity in youth sports program as well as Miracle League:

Program Season	Resident	Non Resident	Total	FY 17/18 Differential
Winter 2019 (Basketball / Indoor Soccer)	213	134	347	↑ 3%
Spring 2019 (Baseball / Softball / Tee-Ball)	146	170	316	↓ 9%
Fall 2018 (Football / Soccer / Volleyball/ Cheer)	256	100	356	↑ 18%
Miracle League	23	20	43	↑ 5%
Adult Volleyball	16	24	40	
Summer Camps	67	74	141	↓ 9%

Increased use of facilities:

Facility	Rentals	FY 17/18 Differential
Dunn Community Building	54	↑ 19%
Clarence Lee Tart Memorial Park	16	↑ 35%
Codrington Park	4	
Nathan Harris Athletic Complex @ Tyler Park	17	↑ 11%
Baseball & Softball Field Rentals	2	

Future Projects

- > Tart Park Renovation—City has been awarded \$350,000 from Parks and Recreation Trust Fund (PARTF) and received a \$500,000 state grant in 2018.
- > Dog Park—establish a dog park and garden with close proximity to neighborhoods and Dunn-Erwin Rail Trail



Police Department

Chief of Police—Chuck West

"The Dunn Police Department is committed to protecting our communities to provide a peaceful living environment. We take pride in our department and our community."

CALEA Accreditation Update

- ➤ Enrolled in CALEA—May 2018
- ➤ CALEA On-Site Assessment—completed July 2019 and Dunn Police Department was found to be in Compliance
- > Accreditation Ceremony—November 2019

Highlights of FY 2018-2019

- Provided safety and security for Dunn Veterans Experience Action Center—July 2018
- Continued progress with CALEA Accreditation Process
- Dunn Housing Authority Partnership—officer assigned to DHA properties
- Creation of the Community Enhancement Team (CET)
- > Safety talks for local schools, organizations and other members of the community
- > Support of Community events—NC Cotton Festival, Dunn Christmas Parade, Shop with a Cop
- Dunn Police Citizens Academy



Crime Statistics

	2018	2019
Homicide	1	0
Sex offenses	1	3
Robbery	6	11
Aggravated Assault	22	15
Stolen Property	183	165
Burglary	44	42
Drug Violence	327	283

Crimes Reported

FY 17-18	FY 18-19	Percent Change
843	724	(2%)

Number of Calls for Service

Jan—Dec 2017	17,882
Jan—Dec 2018	20,581
Jan—Jul 2019 (YTD)	10,723

Police Athletic League "PAL"

PAL Director—Captain Rodney Rowland

The Dunn Police Athletic & Activities League, Inc. has been a Non-Profit Corporation 501(c)(3), since July 2015. PAL receives monetary donations from the City of Dunn and other charitable organizations and businesses.

- Over 300 youth currently enrolled
- Two past members of PAL are presently employed by Dunn Police Department
- > Seven PAL past participants are attending various colleges around the State of North Carolina



Future Objectives

- Support and assistance to Downtown Dunn Development Corporation to achieve Main Street status
- Continue to invest in staff development
- Work to secure permanent home for Dunn PAL and Police Training facility
- Form partnerships to preserve historical landmarks and facilitate use of these facilities: original hospital on Magnolia Avenue, old Magnolia Avenue building, and old Betsy Johnson Hospital building
- ➤ Improve and expand relationships with non-profit partnerships
- Continue to improve water and sewer infrastructure
- > Continue to vigorously pursue substandard housing
- > Continue public nuisance code enforcement to enhance the overall appearance of our City
- Address issues with Hannah's Pond and Stoney Run corridor
- Continue to pursue revitalization of Tart Park
- > Continue resurfacing projects and addressing potholes
- Support Cemetery Committee as they work to improve entrances to cemeteries
- > Expand and revise focus on Economic Development
- Establish a vision/long term strategic plan for the City
- Monitor and evaluate I95 Widening Project through partnership with NC DOT in an effort to keep our residents informed



City Departments

Administration: 910-230-3500 Finance: 910-230-3510 Police: 910-892-2399 401 E Broad Street

> Library: 910~892~2899 110 E Divine Street

Parks and Recreation: 910-892-2976 205 Jackson Road

Planning and Inspections: 910-230-3505 102 N Powell Avenue

Public Works:/Utilities 910~892~2948 101 E Cleveland Street